DAISI

Doctors Assisting In South-Pacific Islands

In Collaboration with our South-Pacific Neighbours

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Annual Report 2020

DOCTORS ASSISTING IN SOUTH PACIFIC ISLANDS (DAISI) ABN: 72 642 539 080

Head Office

Shop 1, Ground Floor 38 Pacific Hwy St Leonards NSW 2065

Mail address

DAISI - PO Box 679 Crows Nest NSW 1585

Incorporation and charitable status

Public company limited by guarantee under the Corporations Act. Australian Company Number **642 539 080** being registered in New South Wales.

Board Members are our current Directors. Registered charity with the Australian Charities and Not-for-Profits Commission (ACNC) from 26 January 2016.

Tax concessions and fundraising

Endorsed by the Australian Taxation Office as:

- a Deductible Gift Recipient (DGR); and
- an income tax exempt charity (holding tax concessions and exemptions relating to income,

goods and services, and fringe benefits taxes).

Accreditation

A registered Not-for-profit charity with the Australian Charities and Not For Profits Commission (ACNC).

Feedback and complaints

Feedback on this report and on our operations and conduct more generally can be sent to staff@daisi.com.au or in writing to:

DAISI PO Box 679 Crows Nest NSW 1585

We will acknowledge feedback and give a response. Complaints relating to a breach of the ACFID Code of Conduct can be made to the ACFID Code of Conduct Committee.

About this Annual Report

This Annual Report covers our activities and performance for the financial year period 1 July 2019 to 30 June 2020.

It is our aim to be as transparent and accountable as possible to our donors and beneficiaries.

For our donors, this is our way of thanking you and showing extreme appreciation for your generosity. It is also our way of showing the importance we place on reporting and obtaining audit of our activities, and satisfying our reporting obligations to all stakeholders, including donors, supporters, volunteers, partners, and everyone that has helped to make it work.

By showing our goals and activities, and high level of accountability with detailed annual reporting, we hope that we can inspire you, and continue to earn the trust that we have been privileged to have received so far.

We have also based this report on certain legal requirements expected of us by the ACNC and expected of all responsible charities according to the Code of Conduct of the Australian Council For International Development (ACFID).

a/Prof Matt Rickard

Chair

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Our Chair's Report



The challenges for DAISI this year have not been insignificant! We were able to achieve eight trips in the first half of this year, and only one in the second half of this financial year before the Covid 19 pandemic made international travel impossible. This also, unfortunately, forced us to cancel the planned end of Financial Year DAISI Charity Ball fundraiser.

Every crisis creates opportunities and this has allowed DAISI to take pause and consider other emphases. This year, thanks largely to the efforts of our PNG programme officer Mark Taffa, we have been able to send three shipping containers full of medical and surgical equipment to Sopas Hospital in the remote Highlands of Papua New Guinea,... no mean feat given the 560km of treacherous winding, mostly unsealed road, from Lae Port. This has enabled vital equipment for the successful laparoscopic training programme at Sopas Hospital to be delivered.

DAISI has also used the down-time to fine tune its internal governance policies and procedures, and made its application for membership to the Australian Council For International Development (ACFID). The AFCID code of conduct is a voluntary, self-regulatory industry Code for international development organisations. Completing the applications for AFCID membership has ensured that DAISI reaches appropriate standards in the fields of organisation integrity, governance, finances and personnel and management practices. It is also a prerequisite for DFAT funding and this is the next goal for DAISI.

We will use the next 6-12 months of isolation to communicate carefully with each of our partner countries, re-evaluate what we have been able to achieve so far and create a longer term plan based on the local needs.

DAISI really does run with minimal funding. All volunteer teams pay their own way. This year was the first time we were able to provide funding for nurses to attend our trips (thanks to donations at the ball last year). Financially, expenditure exceeded income by \$14,068 this year with much higher than usual administrative costs being 18% of all expenditure! This was largely due to registering DAISI as an Incorporated Company and ensuring compliance with the ACFID Code of Conduct. It is our aim to keep these administration costs in future years below 15%.(which compares very favourably with larger charity organisations). At 30th June 2020, we remain poor but not in debt, with total assets being \$5,959.84 and no liability.

I would like to attract a **volunteer** DAISI general manager. This would be a position with varying but completely flexible hours and would probably be the equivalent of a 0.2 FTE position. It would really suit anyone with a kind heart and some organisational skills. The only requirement would be internet access and the job could be done from anywhere (DAISI would supply the laptop). If any members know a suitably qualified person, please point them in my direction. The <u>job description</u> and the <u>online application form</u> is also available on the DAISI website.

2020 so far has been pretty terrible. Covid has affected so many lives around the world. At this stage we have been relatively spared but the threat is far from over. 2021 can't be any worse and will hopefully be a year of catch up. I'm hoping the COVID-induced rest will have all our members, partners and sponsors rearing to go when it is safe to do so! "

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a/Prof Matt Rickard Chair

Our CEO's Report



"It was an honour to be elected DAISI's Chief Executive Officer (CEO) for a two year term, and I will do my best to meet the requirements and support this fantastic organisation!

During the first half of this financial year, I had to hit the ground running, being very busy with DAISI conducting eight trips to the South Pacific. This included, five trips to the Solomon Islands, one to

Kiribati, and three to Sopas Hospital in PNG. DAISI also had our first fact finding mission to Alotau on the Eastern Coast of PNG in January this year, on the invite of surgeon Dr Kennedy James

Personally, I was so pleased to see two further teams head to Sopas Hospital to continue the laparoscopic training in Gynaecology and General surgery in July and August last year. This followed the successful transportation and installation of a laparoscopic stack and supporting equipment, by DAISI earlier in the year with my team having the honour of witnessing and supporting the local surgeons perform their first laparoscopic operations.

As an organisation, we have in the past been accused of being very "surgery-centred", and thus, I am pleased to announce an increased focus on non-surgical medical projects. In October last year we had our first ever psychiatry posting to Kilu 'ufi Hospital and our second diabetic foot clinic posting to National Referral Hospital in the Solomon Islands.

I would like to give special thanks to Country Programme officers Peter Hewett, Sepehr Lajevardi and Mark Taffa, who remain our unsung heroes and did a lot of the "behind the scenes" ground work for these trips making my job much easier. A special thanks also to our partners in the South-Pacific, who are involved in screening before our teams arrive, and have to pick up the pieces after we leave. Their organisation and post-trip assessments and feedback have been most useful.

Unfortunately, COVID-19 struck in March this year, just as my team and I were about to embark on our second trip to Sopas where we had been planning a formal laparoscopic workshop with delegates enrolled from around the country. But it is important for DAISI to "do no harm" first, so, as an organisation, we made the difficult decision to stop all DAISI trips for 2020. We certainly do not want to be responsible for transmitting COVID-19 to the South-Pacific.

We are all hoping for a brighter and better 2021 and hopefully with a degree of containment of COVID-19, a resumption of DAISI trips. This will only happen when it is safe for us all to do so and we will continue to monitor the situation.

So, to all the members, family and friends of DAISI, please stay safe and keep your fingers and toes crossed that we can recommence the work that we all are here to do, soon!

Carina Chow

CEO

Our Values and Overall Aim

Lasting Change

Our aim is to promote lasting change. We do this by going where we are needed and requested the most, and by working in collaboration with existing professionals, resources and infrastructure.

Through partnership with current doctors and nurses and professionals in the South-Pacific, by establishing a Memorandum of Understanding (MoU) for every hospital and project we engage in, with clearly defined roles and goals, we promote ownership of projects.

Through **education** and **collaboration**, with our partners and the development of robust **quality control** measures, the aim is continual improvement and response to the ongoing changing needs.

Cultural difference need to be recognised, with a great deal of continual flexibility and **adaptation** required by all partners and participants.

Repeated visits that reinforce all these virtues ensure they become routine resulting in **lasting change**.



Partnership with our South-Pacific Neighbours

We provide overseas assistance to countries in the South-Pacific below the poverty line with between 80-120 specialist volunteers each year.

All Countries visited have an established Memorandum of Understanding (MoU) with DAISI which outlines our shared objectives and our responsibilities and commitments.

Our main efforts have been in the Solomon Islands, Kiribati, Vanuatu and Papua New Guinea. This financial year, we have focused on three countries: Kiribati, Solomon Islands and Papua New Guinea.

Partnerships work best when they are based on shared goals, clear objectives, with responsibilities and commitments well understood by all.

These trips also involved a high level of planning, and after each trip, there is considerable time spent debriefing, with monitoring and evaluation allowing continual lessons to be learnt and improvements to be made.



80+

volunteers each year visiting only Countries in the South-Pacific with established Partnership

Dr Angeline Naqu, Dr Dhivay Thangaval, and scrub nurse Pattie share a moment of bonding during the Gynaecology Trip # 9 to Gizo Hospital in July 2019. This trip was one of two each year organised in partnership with DAISI's gynaecology team and the Solomon Islands Director of Gynaecology Dr Leeanne Panisi.

Purpose go where the need is greatest

Sopas Hospital in the remote Enga Province of the Highlands of Papua New Guinea, where DAISI has focused on surgical education introducing laparoscopic surgery programme.

Go where the need is greatest

Since 2015 DAISI has been investing in the development of health and surgical services with our poorest and closest South-Pacific Island neighbours, working on the invitation of local doctors and surgeons, in collaboration with them, and supporting and building on existing infrastructure.

The outcomes that we hope to achieve are lasting change with the reversal of poverty and inequality, the promotion of self sufficiency & sustainability and environment protection whilst also ensuring self improvement in order to deliver the highest possible quality of health care.

This is only achievable through continual collaboration, planning, education, monitoring evaluation and a great deal of persistence.







9 programmes across the South-Pacific / So

2 Programmes

Solomon Islands

- 1 National Referral Hospital (Honiara)
- **2** Gizo Hospital
- 3 Helena Goldie Hospital
- 4 Kilu 'ufi Hospital (Auki)
- **5** Buala Hospital

Programmes

Kiribati

1 Tungara Central Hospital

Programme

Papua New Guinea

- **1** Sopas Hospital
- 2 Alotau Hospital

Vanuatu

1 Northern Provincial Hospital

Programme

8 trips and programmes in total this year

5 Total trips/programs

Solomon Islands

- 1 gynaecology (Gizo)
- 1 colorectal (Gizo)
- 1 psychiatry (Auki)
- 1 diabetic foot (Honiara)
- 1 general medicine (Gizo)
 - Total trips/programs

Kiribati

- 1 colorectal (Tungaru)
- Total trips/programs

Papua New Guinea

- 1 gynaecology (Sopas)
- 1 colorectal & laparoscopic (Sopas)
- 1 fact-finding mission (Auki)

Reclaiming & Shipping Medical Supplies

Reclaiming and shipping medical and surgical supplies and equipment from Australia, to the South Pacific has been the other major objective this year. This must be done responsibly with particular concern for the environment.

This equipment, although fully functional, is donated to DAISI. Therefore the only cost involved for DAISI is in shipping the equipment and ensuring ongoing maintenance.

All equipment is confirmed by beneficiaries to be actually required, ensuring no waste. This equipment is then catalogued and packed appropriately to ensure that it is easily unpacked, stored and used in the receiving country.

This financial year, a total of three shipping containers were sent to the Highlands of Papua New Guinea, containing essential surgical supples, medicines, and surgical equipment (full details of contents of container page 14).



The third container to arrive at Sopas Hospital in the remote Enga Province of the Highlands of Papua New Guinea, where DAISI has focused on surgical education introducing laparoscopic surgery programme.

Items donated by shipping container this year





Our Board Members



Danny Kozman Colorectal Surgeon St George Hospital & Bankstown Hospital, Sydney



Sepehr Lajevardi Plastic Surgeon Macquarie Uni Hospital, Sydney



Santee Santhanam Colorectal Surgeon Newcastle



Gary McKay Colorectal Surgeon Sydney.

Executive Committee



Matt Rickard

Chair Associate Professor in Colorectal Surgery Conjoint Professor of Surgery UNSW Concord Hospital, Sydney



Christophe Berney Deputy Chair & Surgeon Bankstown Hospital, Sydney



Sam Deylami Treasurer **Public Accountant**



Gary McKay Secretary Colorectal Surgeon Sydney.

Our Board & Executive comprises of highly qualified individuals who each bring unique expertise and experience relevant to their governance role.

Our Executive Committee welcomes its new Chair Associate Professor Matthew Rickard, and Treasurer Mr Sam Deylami for the unique skills and qualities each of them bring to the Executive Committee.

- Associate Prof Rickard is a Colorectal Surgeon and head of the Colorectal Unit at Concord Hospital. He brings considerable leadership skills being the immediate past chair of the Australian and New Zealand Training Board of Colorectal Surgery, previous chair of the RACS Section of Colon and Rectal Surgery and previous CSSANZ council member with a longstanding interest in humanitarian work, prior to DAISI, working in Kenya, South Africa, Pangea, Rwanda, Malawi and Zimbabwe, Cambodia and East Timor.
- Sam Deylami is a Pubic Accountant appointed to the role of Treasurer. Sam has contributed pro bono service to DAISI for a number of years in addition to the numerous Charities he is involved with. He has also been actively involved in DAISI's Audit and Risk assessment.

All DAISI Board & Executive Committee members receive induction training in all matters related to Governance and the ACFID Code of Conduct, in areas relating to the ethical running of a charity and provision of good governance. All matters relating to policy change are decided by majority vote by the Board and Executive Committee with the Chair casting the deciding vote. Annual Report 2020 Governance/Office Bearers

Office Bearers



Carina Chow
Chief Executive Officer
Colorectal Surgeon from
Roya Brisbane & Wesley Hospitals



Barry Barford
Shipping & Logistics Officer
Manages Berrima District Rotary
& Medical Aid for Oceania and Worldwide



Lyndall Dalley
Environment Protection Officer
Previous experience with State Rail Authority,
Electricity Commission, RTA & Water Board



Nili Halli
Child Protection & Legal Officer
Partner Chalfont Lawyers with experience in Legal Aid & Family Law Court
Elect for NSW.



lan Richards Sponsorship Officer Founder Solomon Foundation Solomon Island's Hon Consult



Charbel Sandroussi
Laparoscopic Training Officer
Transplant, UGI Surgeon from RPA,
Sydney.



Vasu Santhanam

Gender Equality & Vulnerable Persons Officer

Sessional Interpreter for Hunter
New England (HNE) Service



Michael Chow

Medical Student Liaison Officer

Retired Dentist, & Member
Chatswood Rotary Club



Erina Yip *Disability Support Officer*Workplace Lawyer



Graeme Wertheimer
Medical Student Liaison Officer



Harry Lam

Kiribati Programme Officer

Anaesthetist &
DAISI Member



Mark Taffa

PNG Programme Officer

Biomedical Technician, Director of Horten Medical Products



Basil Leodoro

Vanuatu Programme Officer

Surgical Director Northern Provincial
Hospital, Vanuatu



Peter Hewett

Solomon Islands' Programme Officer

Colorectal Surgeon, Adelaide

Professor of Surgery, Adelaide University



Konrad Richter
Fiji Programme Officer
Colorectal Surgeon and
Assist Dean, Dunedin.

DAISI welcomes its fifteen Officer Bearers that are responsible for the day-to-day running of DAISI programs under the direction of the CEO.

Corporate Responsibility

DAISI is committed to its corporate governance responsibilities, and to meeting its ethical and legal duties as a responsible charity, being completely transparent and accountable in all matters.

Our Board affirms its commitment to implementing the necessary policies and processes to ensure the establishment and maintenance of good corporate governance.

Our Board recognises that ongoing improvement and self assessment, with monitoring and adjustment and reassessment, is a continual process and way of life for any effective board and responsible charity.

Commitment to Regulatory Authority

DAISI is registered as a public company limited by guarantee under the corporations Act 2001.

DAISI is also registered with the Australian

Charities Not-for-profits Commission (ACNC) as a registered charity under the ACNC 2012 Act being a Tax-Deductible Charity and Deductible Gifts

Recipient (DGR) under the ACNC 1997 Act.

DAISI realises and is committed to its obligatory reporting responsibilities to ACNC for ongoing registration.

Commitment to Code of Conduct

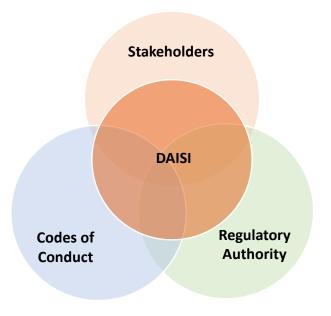
DAISI is committed to becoming signatories to the ACFID Code of Conduct. This code of conduct defines minimum standards of governance, management and accountability expected of a non-government charity.

All DAISI Board Members are required as a minimum to complete the ACFID Code of Conduct training before being appointed, with refresher courses each year of appointment.

Likewise all Office Bearers are encouraged to complete the ACFID Code of Conduct courses, with those courses related to their specific portfolio mandatory.

Commitment to Stakeholders

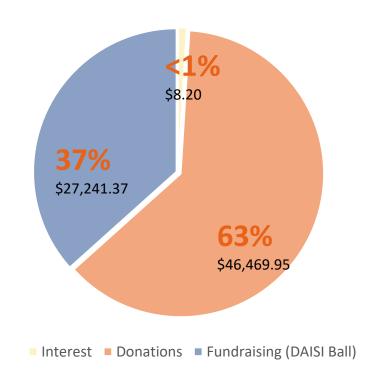
DAISI is aware that good governance and corporate responsibility, will ultimately result in improved overall outcomes. This is fundamentally important to establishing and maintaining stakeholder trust.



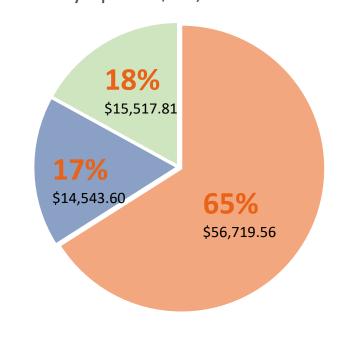


How Funds Were Spent (2019/2020 Financial Year)

Income \$73,719.52

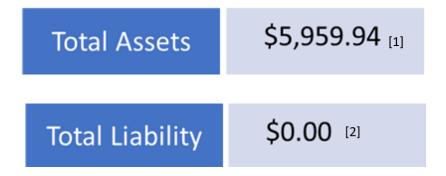


Money Spent \$86,788.51



- Development Programmes South-Pacific
- Fundraising
- Administration

Statement of Financial Position (End 2019/2020 Financial Year)



- 1. At end of financial year 30th June 2020 DAISI had no liability
- 2. At end of financial year 30th June 2020 DAISI had total assets of \$5,959.94



Head Office

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